

QUALITY POLICY

qsd2 Ltd. is committed to fully complying with the industry's professional standards and other requirements undertaken by the company.

The Company's primary objective in **providing quality services, including**, but not limited to, **architectural product design and manufacturing, and wholesale distribution**, is to ensure the continued provision of high quality design, product manufacturing and wholesale distribution at optimum profit levels. It does this by continuously improving the processes and effectiveness of the quality management system it has put in place.

To achieve this, **qsd2 Ltd.:**

- After reviewing the information provided, the Company wishes to get to know the needs of interested parties and prospective customers, and to make the necessary additions, clarifications and consultations, taking into account the many years of professional experience of its staff, so that, in addition to the expressed needs of customers, their (latent) requirements are also met.
- When communicating with customers and suppliers (subcontractors, suppliers), it ensures that the assessed and defined needs are clear and feasible for the profession during implementation.
- In all phases of its business activities, the company is guided by the requirements of the contract, order, professional standards, legal requirements and the full compliance with them by it and its partners.
- It provides quality service to ensure maximum assistance and satisfaction for its partners.
- It develops, manufactures and markets high quality and reliable architectural products that enable it to meet growing customer needs and expand its customer base.
- It makes its products competitive at the lowest possible cost. It strives to develop, manufacture and market architectural products that meet the latest requirements, using state-of-the-art technologies.
- It pays constant attention to the acquisition and application of advanced, up-to-date professional knowledge.
- It shall regulate activities with a significant impact on quality in such a way as to ensure that the result fully meets the Client's requirements.
- Its quality management system also includes the assessment and qualification of its suppliers. It also promotes the reliable and consistent quality of its products through cooperation with its suppliers, including paying special attention to partners in product development and manufacturing.
- The company is committed to fulfilling its obligations and meeting the needs of its customers to a high standard:
 - through its organised activities,
 - reducing its internal costs and increasing its efficiency,
 - improving its efficiency and preparedness
 - rationalising its capacity,
 - and by developing and offering additional related services above its existing products.

The specific objectives for the processes have been defined and documented by the management of **qsd2 Ltd.**, their fulfilment is monitored, the objectives are modified and updated according to the expectations of the customers and the Company.

To achieve its quality objectives, the Company expects the commitment of all its employees and suppliers (subcontractors, suppliers). To this end, it seeks to hire partners certified according to the MSZ EN ISO 9001:2015 standard when selecting suppliers.

Győr, 01. march.2022

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Szilárd Csizmadia
executive manager